



## Our Patient Liaison Officer can be contacted on:

Phone: (08) 7074 4834

Email: [healthpatientliaisonoffice@sa.gov.au](mailto:healthpatientliaisonoffice@sa.gov.au)

Thank you for supporting our hospital

## For more information

Contact the Patient Liaison Officer on the number above

OR visit: [www.sahealth.sa.gov.au](http://www.sahealth.sa.gov.au)

OR scan the QR Code below



What it means to be a private patient

# Admitted Patients

Making your private health insurance work for you and your local public hospital



Government of South Australia

Health  
Central Adelaide  
Local Health Network

# Using your private health insurance at our Hospital

## How you will help the hospital and community

It is our aim to provide all patients with the highest possible quality and standard of care.

The benefits we receive from your health fund helps to improve hospital facilities, update equipment and provide staff education and training.

## How will you benefit?

By electing to be admitted into our hospital as a private patient you will enjoy the advantages of:

- No private health insurance co-payments or excesses
- Access to a single room (if available)
- Choice of doctor (if available)

## Choice of doctor

As a private patient you are able to choose your doctor(s) provided that the doctor has Rights of Private Practice at this hospital, and is available. Where your doctor of choice is unavailable, you can still experience a private stay in our hospital and be treated by the doctor on duty.

## How will you be affected financially?

- If you have hospital cover, your health fund should cover the costs associated with your accommodation and prostheses charges.
- Medicare and your health fund will cover 100% of medical service fees if your doctor charges the scheduled fee or participates in a Gap Cover Scheme with your health fund.

**Note:** Medical service fees are fees that may be charged by your doctor, surgeon, anaesthetist and/ or pathology or radiology departments.

## Accounts made easy

The hospital will lodge all your claims to Medicare and your health fund on your behalf (where possible). Once hospital accounts are paid, you will receive a patient claim statement from your health fund providing details of all charges paid.

## The importance of confirming your level of health fund cover

Our Patient Liaison Officer can confirm your level of health fund cover and let you know whether you are covered for your hospital stay. Please ask our Patient Liaison Officer if you have any questions relating to your health fund cover or costs relating to your admission.

## How do you elect to be a private patient?

Hospital staff are available to answer any questions you may have. If you would like to be admitted as a private patient, please let our staff know.

A hospital representative will assist you to complete the necessary forms which will help you make an informed choice to be admitted as a private patient.

### All you need to do is provide:

- Your Medicare details
- Your private health fund details (if applicable)