

Consumer information sheet: Long Stay Patients

If you are assessed as needing acute care that is certified by your doctor, you will not be charged the daily fee.

If you are considered to be non-acute (that is, you have met your treatment goals and/or your care can be provided somewhere else) you will be charged the daily fee.

It does not matter whether you are a public or a private patient (your private health fund will not cover these costs).

If you have any questions relating to whether you are a Long Stay Patient, talk to your medical team or hospital staff at your local hospital.

If you receive an Aged Pension, Disability Support Pension or Jobseeker payment, a fee exemption may apply. We will need your Centrelink CRN number and a copy of your card or a recent statement to confirm.

For more information or if you are experiencing financial difficulty contact the Finance Department at your local hospital.

An interpreter can be arranged for patients where English is not their first language. Please ask ward or clinical staff for more information.

Information in this document does not constitute medical advice and is for general information only. Readers should always seek independent professional advice where appropriate.

For more information

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The Queen Elizabeth Hospital
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Hospital Billing Section
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Consumer information sheet	Version	Consumer endorsement	Current from	Next review
CALHN CIS-03660	1	23 March 2015	01 March 2021	1 July 2022